



Kindred
Inspiring Nurseries and Pre-Schools

Frequently Asked Questions

Kindred's Coronavirus response

17th March 2020

What are Kindred Nurseries doing to manage the risk?

- ☑ Please be advised that we will be strictly adhering to the new advice as outlined by the Government and NHS as of the 16th March 2020, which states **if anyone in your family home presents with a new continuous cough OR a high temperature (37.8 degrees or higher), you must isolate the household for 14 days.** Read the full guidance here: <http://NHS.uk/coronavirus>. Therefore, any children presenting with the coronavirus symptoms (as stated above), no matter how mild, must not attend nursery / will be sent home from nursery and must self-isolate. This also applies to staff members, visitors to our setting and parents, friends and family members dropping children off and picking them up.
- ☑ If your child presents with a persistent cough and/or a high temperature then we will be requesting that you collect your child immediately and must isolate the household for 14 days.
- ☑ We ask that anybody entering the building washes their hands wherever possible, or makes use of the hand sanitiser in reception.
- ☑ We will be working with parents to implement a drop off and collection system at the Nursery that is designed to minimise people entering the nursery.
- ☑ Where possible please limit drop off and collection to one adult for each child.
- ☑ We are reviewing the range of activities that we offer and how we offer them and making appropriate changes to reduce the risk to our children.
- ☑ If you or your child fit into one of the vulnerable groups identified by the Government please follow their guidance. We would recommend not attending Nursery to shield yourself and/or your child.
- ☑ We have put in place internal procedures to help us react quickly in the event of a direct link to any one of our settings so we can effectively manage the situation.
- ☑ We have introduced a Travel risk assessment to be completed by all visitors, staff and families returning from holidays to ensure we identify persons who have travelled to affected areas or have come in contact with persons who have travelled to affected areas. Depending on Government guidelines at the time of completion, we would ask staff, visitors, parents and children not to attend our setting for a period of time to minimise the likelihood of those persons spreading it to other people. Please bear with us as we work through these processes. We want to make sure we properly risk assess all cases and ensure all our staff, children and parents are kept as safe as possible.
- ☑ We have updated all our contact details and have put in place communication procedures to ensure we can swiftly disseminate important information to our families and staff should the need arise. Please make sure you have left up to date contact details with the Nursery Manager.
- ☑ Furthermore, at Kindred we routinely practice high standards of infection control. We continually monitor the health of children in our care and will react quickly in the event of any rise in temperature or changes in behaviour. We are committed to reducing the risk by ensuring effective hygiene practices are in place for both children and staff and we encourage full participation in these practices;
 - Wash hands frequently with soap, especially before eating or handling food, after toilet visits, or when hands are contaminated by respiratory secretions after coughing or sneezing.
 - Cover their mouth and nose with a tissue when sneezing or coughing, and discard the tissue immediately into a bin.
 - No sharing of food/ drinks/ utensils with others.
 - Clean and disinfect frequently touched surfaces, toys and equipment regularly and when contaminated by nasal or oral secretions.
 - Ensure supplies such as hand soap, tissues, and paper towels are available for children and staff's use.

Why do we ask those that have travelled to affected areas to not attend Kindred Nurseries for 14 days?

- ☑ The incubation period for Covid-19 is thought to be 14 days, this means that if someone has contracted the virus, we would expect them to show symptoms within this period of time. By asking people not to attend our setting for 14 days after they arrive back home, we are preventing them from giving the virus to children in our care or working for us. This is the most effective way of reducing the spread of an outbreak to try and contain the virus.
- ☑ The 14-day period away from Kindred is in line with Government guidance to self-isolate if persons have travelled to certain areas or are showing symptoms of the virus after travel.

Why are we asking close contact or family members who reside in the same household to also not attend our settings?

- ☑ We do not know exactly how Coronavirus is spread from person to person, but similar viruses are spread through cough droplets. Persons who have close contact with people who have the virus are at greater risk of catching it. When considering the risk from those who may have travelled to affected areas, we also consider partners and those who reside in the same house as also possibly having the virus even though they may not have travelled themselves.

What would happen if the Nursery were told to close by Public Health England?

- ☑ In this scenario we would ensure that we informed you promptly to collect your child and provide you with information about our next steps. It is likely we will be told to deep clean the nursery which may take a few days. We will keep you updated with our plans using our usual communication channels. Please make sure that you are able to receive emails from the nursery and that they have your up to date contact details
- ☑ We will follow the guidance we are given and make sure we comply to open the nursery when we feel it is safe to do so

What would happen if the Government decided to close all the nurseries?

- ☑ We are working closely with our sector representatives, key Early Years Government Advisers and our insurance company to make sure we are aware of current plans for Nursery closures. If this decision is made we will inform our parents as swiftly as we can. Please note that it would not be our sole decision to do this. It would only happen on the advice of Government bodies

Why are schools or other businesses shutting in our community and we are not?

- ☑ The risk to individual organisations and premises will vary depending on several factors and many businesses are taking steps to manage the risk. A closure may not definitively mean a positive case of Covid-19 has been confirmed, it may just be unviable to stay open if key personnel are being asked to stay at home due to travel to affected areas.
- ☑ A confirmed case of Covid-19 in a nearby location may not put you at any greater risk unless you have come into contact with the individual. Public Health Authorities are working hard to trace contacts from those that have been confirmed with the virus, so if you have not been contacted as part of this process, try not to worry.

What if someone has seen a doctor and have been given the all clear?

- ☑ Our procedures are in place to minimise the risk of spreading the virus, anyone person who has been tested for the virus or have seen a medical professional and been cleared as fit are free to return to the setting.

For more information on Coronavirus: <https://www.cdc.gov/coronavirus/2019-ncov/faq.html>

References: <https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

keep in touch with our latest communications using our website link
<https://www.kindrednurseryseries.co.uk/coronavirus>